

Career Opportunity

ABOUT THE AGLC

The Alberta Gaming and Liquor Commission is a dynamic organization leading Alberta's gaming and liquor industries. Our team of high performers is driven to provide our customers with outstanding service and Albertans with choices they can trust.

ABOUT THE POSITION

Field Technician

Competition #: 17-030

Salary: \$47,695.14 to \$60,685.11 per annum

Closing Date: Monday, June 12, 2017

Position Location: Grande Prairie

JOB SUMMARY

Are you interested in developing your technical skills and learning about the Lottery and Gaming industry? If so come work with us! The AGLC is recruiting for a permanent position located in Grande Prairie, AB. In this role, you will learn how to trouble shoot and repair slot machines, VLT's, Ticket lottery terminals and other electronic gaming equipment! Our internal training program will teach you all about different slot machines and other electronic games.

As a Field Service Technician, you will install, service, and maintain Video Lottery Terminals, Slot Machines, electronic gaming devices, ticket lottery terminals and associated equipment in a variety of work environments. Field Service Technicians will be required to work independently in the completion of their duties, and in accordance with AGLC policies, procedures and security requirements.

Using your excellent communication skills, both oral and written, you will be expected to communicate effectively with team members, stakeholders and the general public. You must have good organizational & time management skills along with strong attention to detail to ensure tasks are performed in an efficient and effective manner. Strong problem solving and technical skills will help you succeed in this role and you must be able to work as an effective team member.

Our Field Service Technicians work shift work and are eligible for shift premiums and weekend premiums in addition to their base salary. While living in Grande Prairie this position may be eligible for a 55th to 57th Parallel Retention Allowance of \$6,000 annually (pro-rated for partial pay periods of work).

If you are interested in this Field Service Technician opportunity located in Grande Prairie, you are strongly encouraged to read and learn about living in Grande Prairie, Alberta before applying. Click this link to learn more about the great Northern city of Grande Prairie: <http://gptourism.ca/>

SKILLS/QUALIFICATIONS

- Electronics Diploma, Certified Engineering Technologist or Telecommunication Diploma from a recognized post-secondary institution.
- Ability to lift up to 50lbs and move or shift weights ranging from 50-300lbs.
- Ability to use lift up to 1000 lbs with the use of lift equipment.
- A valid driver's license and clean driver's abstract is also required.

NOTE: An equivalent combination of education and experience may be considered. Candidates with lesser qualifications may be considered at a lower classification and salary. This recruitment may be used to fill future vacancies.

Career Opportunity

To be eligible to work for the Alberta Gaming and Liquor Commission, you must be a Canadian citizen, permanent resident or eligible to work in Canada. We offer a comprehensive range of benefits. As a condition of employment you will be required to obtain a security clearance and clean drivers abstract prior to employment. While we appreciate all applications we receive, we advise that only candidates under consideration will be contacted. The AGLC is committed to creating a diverse environment and is proud to be an equal opportunity employer.

To learn more about the Alberta Gaming and Liquor Commission and to view the complete job posting, please visit our website aglc.ca

ABOUT THE DIVISION and BRANCH

Lottery and Gaming Services Division

This Division manages the business operations related to the conduct and management of the province's gaming industry.

There are four areas of responsibility driven by discreet "mantras":

1. Product Marketing Management (Buy It, Market It)
2. Relationship Management & Business Development (Sell It)
3. Supply Chain Management (Build It, Ship It, plan to Install It)
4. Customer Service Excellence (Service It)

Gaming Services Branch:

The Technical Services Group provides technical support, maintenance, product deployment and integrity related activities for electronic gaming equipment for the VLT, ticket lottery, bingo, and the casino networks. Customer Services group operates the AGLC call centre that provides services to gaming retailers and operators, Albertans, and other AGLC divisions. Also this group operates Lottery Ticket Prize Payout offices in St. Albert and Calgary and provides other customer administration services.

Please send resumes as a Word document or PDF including competition number, to:
Alberta Gaming and Liquor Commission - Human Resources
50 Corriveau Avenue
St. Albert, AB T8N 3T5
Fax: 780-447-7400
E-mail: hr@aglc.ca

Why the AGLC?

Comprehensive wage and benefit packages	Closed between Christmas and New Years
Pension / dental / medical plans	Health and Wellness Spending Accounts
Financial support for personal development	On-site cafeteria and fitness facility
Learning & Development opportunities	Employee and Family Assistance Program
Compressed work week schedule	Social events
3 paid Personal Days per year	Free parking